

# NEPCon Evaluation of GLHU Tolochinsky Leshoz Compliance with the SBP Framework: Public Summary Report

First Surveillance Audit

www.sustainablebiomasspartnership.org





## Completed in accordance with the CB Public Summary Report Template Version 1.0

For further information on the SBP Framework and to view the full set of documentation see <a href="https://www.sustainablebiomasspartnership.org">www.sustainablebiomasspartnership.org</a>

Document history

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## 1 Overview

CB Name and contact: NEPCon OÜ, Filosoofi 31, 50108 Tartu, Estonia

Primary contact for SBP: Ondrej Tarabus ot@nepcon.net, +420 606 730 382

Report completion date: 22/Sep/2017

Report authors: Aliaksandr Zubkevich

Certificate Holder: GLHU "Tolochinsky leshoz"

Producer contact for SBP: Natalia Morozova, quality engineer, email: tol-leshoz@yandex.ru

Certified Supply Base: sourcing from territory of Republic of Belarus

SBP Certificate Code: SBP-01-56

Date of certificate issue: 12/Jan/2017

Date of certificate expiry: 11/Jan/2022

Indicate where the current audit fits within the certification cycle					
Main (Initial) Audit	First Surveillance Audit	Second Surveillance Audit	Third Surveillance Audit	Fourth Surveillance Audit	



## 2 Scope of the evaluation and SBP certificate

The certificate scope covers the pellet production site and office in Tolochin, Republic of Belarus. Supply Base of GLHU "Tolochinsky leshoz" is mostly their own forest area of and partly other forest area of Republic of Belarus.

In accordance with the existing forest vegetation zoning of the country, forests of the GLHU "Tolochinsky leshoz" is located in the south-eastern part of Vitebsk region on the territory of Orsha and Tolochin and administrative districts. The enterprise comprises six forest districts, production (sawmill and pellet factory), logging facilities and a base nursery. The company is involved in forestry, wood harvesting, wood machining and trade both within the country and abroad. It is responsible for 58,6 thousand ha of forest territory.

The Organisation holds valid FSC FM/Chain of Custody certificate with FSC transfer system in the scope. GLHU "Tolochinsky leshoz" to produce fuel pellets uses the FSC 100% certified wood which grows in the territory of forest managed by them and additionally buy FSC 100% sawdust from other sawmills.

#### Description of the scope:

The certificate scope covers production of wood pellets, for use in energy production, at GLHU Tolochinski leshoz and transportation by rail to Belarusian/Latvian border, Bigosovo railway station. The scope of the certificate does not include Supply Base Evaluation.:

Scope Item	Check all that apply to the Certificate Scope			Change in Scope (N/A for Assessments)			
Approved Standards:		SBP Standard #2 V1.0 SBP Standard #4 V1.0 SBP Standard #5 V1.0 http://www.sustainablebiomasspartnership.org/documents					
Primary Activity:	Pellet producer						
Input Material Categories:	SBP-Compliant Primary  Feedstock  Feedstock  Feedstock						
	Controlled Feedstock		SBP non-Compliant Feedstock				
	SBP-Compliant Tertiary biomass  Post-consumer Tertiary Feedstock						
	\$BP-approve		Post-consumer Tertiary Feedstock		dstock		
Chain of custody system	⊠FSC	□₽E	EFC	□\$FI		<b>□</b> GGL	
implemented:	⊠Transfer		Percenta	ge		Credit	



Points of sales	Harbour – Permanent storage (Storage site)			Other point of sale (e.g. gate of the BP, boarder, railway station etc.)	
Provide name of all points of sales	- - -	- - -		-DAF Bigosovo railway station	
Use of SBP claim:	⊠Yes		□No		
SBE Verification Program:	ow risk sources only  Sources wi specified risk  New districts approved for SBP-Compliant inputs:				
Sub-scopes					
Specify SBP Product Groups added or removed:					
Comments:					



## 3 Specific objective

The specific objective of this evaluation was to confirm that the Biomass Producer's management system is capable of ensuring that all requirements of specified SBP Standards are implemented across the entire scope of certification.

The scope of the evaluation covered:

- Review of the BP's management procedures;
- Review of the production processes, production site visit;
- Review of FSC system control points, analysis of the existing FSC CoC system;
- Interviews with responsible staff;
- Review of the records, calculations and conversion coefficients;
- GHG data collection analysis;



## 4 SBP Standards utilised

#### 4.1 SBP Standards utilised

Verification of SBP-compliant Feedstock, SBP Standard 2, Version 1.0, March 2015 Chain of Custody, SBP Standard 4, Version 1.0, March 2015 Collection and Communication of Data, SBP Standard 5, Version 1.0, March 2015 Instruction documents:

5A: Collection and Communication of Data, 1.1, October 2016

5B Energy and GHG Data, 1.1, October 2016

5C Static Biomass Profiling data version 1.1, October 2016

http://www.spbo-cert.org/documents

## 4.2 SBP-endorsed Regional Risk Assessment

Not applicable. Supply Base Evaluation is not covered by the Scope of the Evaluation



## 5 Description of Biomass Producer, Supply Base and Forest Management

#### 5.1 Description of Biomass Producer

In accordance with the existing forest vegetation zoning of the country, forests of the GLHU "Tolochinsky leshoz" is located in the south-eastern part of Vitebsk region on the territory of Orsha and Tolochin and administrative districts. The enterprise comprises six forest districts, production (sawmill and pellet factory), logging facilities and a base nursery. The company is involved in forestry, wood harvesting, wood machining and trade both within the country and abroad. It is responsible for 58,6 thousand ha of forest territory.

The Organisation holds valid FSC FM/Chain of Custody certificate with FSC transfer system in the scope. GLHU "Tolochinsky leshoz" to produce fuel pellets uses the FSC 100% certified wood which grows in the territory of forest fund of the entity and buy FSC 100% sawdust from other sawmills. The following categories of raw materials are used for production of pellets:

EC •	Forest residues	UK • •	Diseased wood and storm salvage Thinnings Tree tops
•	Wood industry residues	•	Sawdust Slab wood

The following categories of raw materials are used for drier

EC •	Forest residues	UK • •	Diseased wood and storm salvage Thinnings Tree tops
•	Wood industry residues	•	Off-cuts Slab wood

The BP is implementing FSC transfer system. Biomass is transported by railway transport and are sold at Belarusian – Latvian border, Bigosovo railway station.

## 5.2 Description of Biomass Producer's Supply Base

The supply base of the organization is Belarus. Almost all the material, which is used in the biomass production is coming from the own forest territory of GLHU "Tolochinsky leshoz". Also, the BP buy sawdust from sawmill. This sawmill sources from Belarus only.



In Belarus, forest land covers 9.5 million ha. Forests are quite evenly spread over the country's six regions with the average value of the forest cover (ratio between the stocked forest land and the total land) being 39.3%. Area of Agricultural area 8.7 million ha.

The area covered by forest is increasing. The expansion happens both naturally and by afforestation of infertile land unsuitable for agriculture. Within the last decade, the timber production in Belarus has fluctuated approx., 11 million cubic metres per year (http://www.mlh. by 2015.)

Forest area of Belarus consists: forests- 7,89 million ha, Other wooded land 0.91 million ha.

The main wood species in Belarus are: pine 50,4%, spruce 9,2%; birch 23,1%; black alder 3,3%; grey alder 3,3 %: aspen 2,1%; other species 3,3%.

The forests in the Republic of Belarus are state property. Forests under the jurisdiction of the Ministry of Forestry (Minleshoz) cover 86% of the forest fund. Besides, a significant share of the forest fund is managed by the Administration of the President of the Republic of Belarus (8%) and by the Ministry of Emergency Situations of the Republic of Belarus (2%).

Belarus has been a signatory of the CITES Convention since 1995. CITES requirements are respected in forest management, although there are no species included in the CITES lists in Belarus.

Forest regeneration is carried out annually over an area of 32,000 ha, including 81% of the forest planting and seeding and 19% by natural regeneration. There are 2 strictly protected Nation reserves and 4 National parks present in Belarus at the moment. Area of National reserves accounts 2,98 million ha and area of National parks is 3,98 million ha.

Forestry and the forest industry are essential parts of the republic's economy. The share of forest sector in GNP is 4-5%, 3.2% of local inhabitants are employed in forest sector.

GLHU "Tolochinsky leshoz".

Natural and climatic conditions are favourable for vegetation of coniferous and soft-leaved species. The main forest constitutive species are fir, pine-tree, birch and aspen. Forests of 1 group occupy 26% of forest resources – 15281.6 ha. These forests carry out nature-conservative role, hygiene and sanitary and protective functions.

Division into forest groups: 1st group – 25.7 %. 2nd group- 74.3%. Division into age groups: young forests – 21.2%, middle-age forests – 37.2%, ripening forests – 27.6%, ripe and overripe forests – 14%. Division into predominant species: coniferous – 55.8%, hard-leaved – 1.6%, soft-leaved – 42.2% bushes –0.4%. Average resource – 240 m3, average age of plantations – 51 years. Limit of cutting down of ripe plants is: regarding coniferous forestry 48.7 thousand m3, soft-leaved forestry – 84.5, hard-leaved forestry - 0,3 %. m3. In spring on all cut-dawn areas forest cultures are planted or these places are left for natural overgrowing. All made plantings are looked after yearly.

Particular qualities of forest resource of leshoz, which influence on dimensions of forest utilization and forest income, are availability of forest area (94%), little territory of protected area (59 ha) and especially protective lots of forest (10.3% of forest lands). In total possible for utilization forests form 91.3%, and ripe and overripe 14% of forest landsSee detailed information in SBR http://tolochinles.by/index.php?url=sert\_sootv

## 5.3 Detailed description of Supply Base

Total Supply Base area (ha): 9.5 million ha

Tenure by type (ha): 9,5 million ha state ownership, 0 million ha private forests and 0 million ha

other ownership types.

Forest by type (ha): 9.5 million ha temperate forests

Forest by management type (ha): 9.5 million ha managed semi-natural



Certified forest by scheme (ha): FSC - total certified area 8.3 million ha

PEFC - total certified area 8,84 million ha

## 5.4 Chain of Custody system

The Organisation holds valid FSC FM/COC certificate (NC-FM/COC-021383). Critical control points of the FSC CoC system were evaluated also during SBP audit.

The Organisation has implemented FSC transfer system. The input material used by the Organisation for biomass production contains secondary feedstock (wood industry residues) and primary feedstock (forest residues). All feedstock is FSC certified and originates mostly from forest area of the BP, some part of sawdust organization buy from sawmill but this is also FSC certified. In case non-certified sawmill residues would be delivered the organization stop buying such wood and will use it for heating of administrative buildings. In audit period there were no noncertified wood procured.



## 6 Evaluation process

## 6.1 Timing of evaluation activities

Onsite audit was conducted on May 30, 2017 (8h). Audit activities included documents review at office, inspection of production facilities and staff interviews. Desk review of updated document and SAR prepared by BP with help of their customer was reviewed 23.06.2017.

Action	Place	Auditor	date/ time
Introduction meeting (Appr at 9.00-9.15)	Office of GLHU "Tolochinsky leshoz".	Aliaksandr Zubkevich	30.05.2017 10.15-12.30; 13.30-17.30
Analyse of the organization SBP system; Staff interview;	Office of GLHU "Tolochinsky leshoz".		
Documents review procedure, instructions, training minutes, group products list, suppliers list and etc.	Pellet factory		
Analyse of FSC COC system. Checking of critical points.			
Review of GHG date calculation, interview with staff			
Visit of pellet factory and laboratory, staff interview, review of records			
List of reviewed processes (visited departments):			
purchase and acceptance of raw material			
2) moisture measurement of raw material and products (operator);			
3) production and accounting (bookkeeping);			
4) Use of resources (electrician, mechanic);			
5) Realisation and sales. Work with clients			

Lunch time 12.30-13.30	Office of GLHU "Tolochinsky leshoz".	
Final meeting 17.00-17:30	Office of GLHU "Tolochinsky leshoz".	
Review of updated documents and SAR	Minsk, desk review	23.06.2017

## 6.2 Description of evaluation activities

The audit visit was focused on management system evaluation: division of the responsibilities, document and system, input material classification (reception and registration), analysis of the existing FSC system and FSC system control points as well as the collection of the energy and emission data.

Description of the audit evaluation:

All SBP related documentation connected to the SBP as well as FSC system of the organisation, including SBP Procedures, GHG related data, Supply Base Reports, were evaluated during the audit.

Auditor was welcomed in the company. Audit started with an opening meeting attended by the director.

Auditor introduced himself, provided information about audit plan, methodology, auditor qualification, confidentiality issues, and audit methodology and clarified verification scope. During the opening meeting the auditor explained CB's approval related issues.

After that auditor went through all applicable requirements of the SBP standards nr.2, 4, 5 and instruction documents 5a, 5b, 5c covering input clarification, existing chain of custody system, management system, CoC, recordkeeping/mass balance requirements, emission and energy data and categorisation of input and verification of SBP compliant feedstock/ biomass. During the process, overall responsible person for SBP system and as well as other persons having key responsibilities within the system were interviewed.

After that roundtrip around BP's pellet production was undertaken. During the site tour reception process were observed, applicable records were reviewed, pellet factory staff was interviewed and FSC system critical control points were analysed.

At the end of the audit findings were summarised and audit conclusion based on use of 3 angle evaluation method were provided to the representative of the company.

After the audit the final review of the SAR document and additional evidence provided by the organization was done. The outcomes of this additional review were discussed with the company over phone.

Composition of audit team:

Auditor(s), roles	Qualifications
Aliaksandr Zubkevich Lead auditor Evaluation against all applicable requirements	Mr Aliaksandr Zubkevich has education of engineer-economist in timber industry. He had postgraduate study at the Belarusian State Technological University. A. Zubkevich has passed FSC CoC/ FM lead auditor training course, Legal Source, ISO 14001 and SBP training coursed. Previous experience in woodworking industry and SBP pre-assessment and assessments in Belarus.

Impartiality commitment: NEPCon commits to using impartial auditors and our clients are encouraged to inform NEPCon management if violations of this are noted. Please see our Impartiality Policy here: <a href="http://www.nepcon.org/impartiality-policy">http://www.nepcon.org/impartiality-policy</a>

## 6.3 Process for consultation with stakeholders

No Consultation was conducted for this surveillance audit.



## 7 Results

#### 7.1 Main strengths and weaknesses

Strength: Use of production residuals. All elements of SBP system are implemented at the time of the assessment. Use of the FSC transfer system and control of all incoming materials at the level of sawdust reception and production process.

Weaknesses: See the non-conformities below

#### 7.2 Rigour of Supply Base Evaluation

Not applicable.

## 7.3 Compilation of data on Greenhouse Gas emissions

Prior the assessment held in year 2016 the organization has not recorded data on greenhouse gas emissions and has only started for purposes of the SBP certification. The data at the end of the assessment were complete and accurate, however there are some minor non-conformities to be addressed. For details see below. Additional information was collected by the BP during the time until the first surveillance audit. Quality of GHG data was improved. During the surveillance audit the organization has already implemented all the requirements for collection of energy data.

## 7.4 Competency of involved personnel

The SBP responsible person in the company is quality engineer. The SBP responsible person has shown good understanding of the requirements in relation to SBP certification and of the already implemented FSC CoC system.

#### 7.5 Stakeholder feedback

No stakeholder comments were received.

#### 7.6 Preconditions

No preconditions to this certification were identified at the time of this surveillance audit.



## 8 Review of Biomass Producer's Risk Assessments

Not applicable



# 9 Review of Biomass Producer's mitigation measures

Not applicable



## 10 Non-conformities and observations

NCR: 01/17	NC Classification: minor		
Standard & Requirement:	SBP Instruction 5a requirement 4.1 Transactions shall be recorded in the DTS		
Description of Non-conformance	e and Related Evidence:		
DTS	aff didn't get access to DTS and has not recorded transaction in низация не регистриовала транзакции в DTS системе.		
Corrective action request:	Organisation shall implement corrective actions to demonstrate conformance with the requirement(s) referenced above.  Note: Effective corrective actions focus on addressing the specific occurrence described in evidence above, as well as the root cause to eliminate and prevent recurrence of the non-conformance.		
Timeline for Conformance:	By the next annual surveillance audit, but not later than 12 months from report finalisation date		
Evidence Provided by Organisation:	Pending		
Findings for Evaluation of Evidence:	Pending		
NCR Status:	Open		

#### **CLOSED NON-CONFORMANCES**

NCR: 01/16	NC Classification: Major	
Standard & Requirement:	Standard #2: Verification of SBP-compliant feedstock (Version 1.0), requirement	
	6.2 The BP shall record the place of harvesting and the identity of the primary wood processor responsible for the supply of inputs classified as SBP-compliant Secondary Feedstock.	
Report Section:	Appendix A p.1.3	
Description of Non-conformance and Related Evidence:		

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The part of sawdust volume originates from sawmill of GLHU Tolochinsky leshoz, Belarus. All roundwood to BP's sawmill come from own forests. It is confirmed by reviewing of cutting tickets. The BP also sources sawdust from other sawmills. Not for all others sawmills the BP recorded place of harvest of the primary wood processor responsible for the supply of inputs classified as SBPcompliant Secondary Feedstock..

Часть опилок ГЛХУ «Толочинский лесхоз» получает от своего цеха лесопиления. Вся круглая древесина для цеха приходит из собственного лесного фонда. Однако организация закупает также опилки от других производителей. Не для всех поставщиков опилок организация может предоставить данные, подтверждающие место заготовки древесины, при распиловке которой были получены поставленные опилки.

Corrective action request:	Organisation shall implement corrective actions to demonstrate conformance with the requirement(s) referenced above.	
	Note: Effective corrective actions focus on addressing th specific occurrence described in evidence above, as well root cause to eliminate and prevent recurrence of the no conformance.	l as the
Timeline for Conformance:	3 months from the audit closing date	
Evidence Provided by Organisation:	The BP showed auditor letters from suppliers and copies of cutting tickets confirming places of harvesting.	
Findings for Evaluation of Evidence:	The PB has requested information from their suppliers of sawdust. The BP was provided with information letters from suppliers and copies of cutting tickets confirming places of harvesting.	
NCR Status:	CLOSED	
Comments (optional):		
Is the non-conformity likely to impact upon the integrity of the affected SBP-certified products and the credibility of the SBP trademarks?		Yes ⊠

NCR: 02/16	NC Classification: Major
Standard & Requirement:	Standard #2: Verification of SBP-compliant feedstock (Version 1.0), requirement
	6.3 The BP shall ensure that the place of harvesting is within the defined SB.
Report Section:	Appendix A p.1.4
Description of Non-conformance and Related Evidence:	
The part of sawdust volume originates from sawmill of GLHU Tolochinsky leshoz, Belarus. All	
roundwood to BP's sawmill come from own forests. It is confirmed by reviewing of cutting tickets.	

No 🗌



The BP also sources sawdust from other sawmills. All suppliers operate in the Vitebsk region, Belarus. Not for all other sawmills the BP recorded place of harvest of the primary wood processor responsible for the supply of inputs classified as SBP-compliant Secondary Feedstock

Часть опилок ГЛХУ «Толочинский лесхоз» получает от своего цеха лесопиления. Вся круглая древесина для цеха приходит из собственного лесного фонда. Однако организация закупает также опилки от других производителей. Все поставщики находятся в Витебской области, Беларусь. Не для всех поставщиков опилок организация может предоставить данные, подтверждающие место заготовки древесины, при распиловке которой были получены поставленные опилки.

Corrective action request:	Organisation shall implement corrective actions to demonstrate conformance with the requirement(s) referenced above.
	Note: Effective corrective actions focus on addressing the specific occurrence described in evidence above, as well as the root cause to eliminate and prevent recurrence of the non-conformance.
Timeline for Conformance:	3 months from the audit closing date
Evidence Provided by Organisation:	The BP showed auditor letters from suppliers and copies of cutting tickets confirming places of harvesting.
Findings for Evaluation of Evidence:	The PB has requested information from their suppliers of sawdust. The BP was provided with information letters from suppliers and copies of cutting tickets confirming places of harvesting.
NCR Status:	CLOSED
Comments (optional):	

certified products and the credibility of the SBP trademarks?

Is the non-conformity likely to impact upon the integrity of the affected SBP-

Yes	$\boxtimes$
No	

NCR: 03/16	NC Classification: Major
Standard & Requirement:	Standard #2: Verification of SBP-compliant feedstock (Version 1.0), requirement
	6.5 The BP shall keep records of the origin of any feedstock supplied with certification claims from either an SBP-approved Forest Management Scheme or an SBP-approved Controlled Feedstock System
Report Section:	Appendix A p.1.5
Description of Non-conformance and Related Evidence:	



The part of sawdust volume originates from sawmill of GLHU Tolochinsky leshoz, Belarus. All roundwood to BP's sawmill come from own forests. It is confirmed by reviewing of cutting tickets. The BP also sources sawdust from sawmills. All suppliers operate in the Vitebsk region, Belarus. Not for all others sawmills the BP recorded place of harvest of the primary wood processor responsible for the supply of inputs classified as SBP-compliant Secondary Feedstock

Часть опилок ГЛХУ «Толочинский лесхоз» получает от своего цеха лесопиления. Вся круглая древесина для цеха приходит из собственного лесного фонда. Однако организация закупает также опилки от других производителей. Все поставщики находятся в Витебской области, Беларусь. Не для всех поставщиков опилок организация может предоставить данные, подтверждающие место заготовки древесины, при распиловке которой были получены поставленные опилки.

Corrective action request:	Organisation shall implement corrective actions to demonstrate	
	conformance with the requirement(s) referenced above.  Note: Effective corrective actions focus on addressing th specific occurrence described in evidence above, as wel root cause to eliminate and prevent recurrence of the no conformance.	l as the
Timeline for Conformance:	3 months from the audit closing date	
Evidence Provided by Organisation:	The BP showed auditor letters from suppliers and copies of cutting tickets confirming places of harvesting.	
Findings for Evaluation of Evidence:	The PB has requested information from their suppliers of sawdust. The BP was provided with information letters from suppliers and copies of cutting tickets confirming places of harvesting.	
NCR Status:	CLOSED	
Comments (optional):		
Is the non-conformity likely to impact upon the integrity of the affected SBP-certified products and the credibility of the SBP trademarks?		

NCR: 04/16	NC Classification: Minor
Standard & Requirement:	Instruction document 5A Collection and Communication of Data version 1.0. March 2015 was utilised for the evaluation as well, requirement
	2.2.3 Average values entered shall be for the 12-month period being reported.
Report Section:	Appendix C p.3.3
Description of Non-conformance and Related Evidence:	

No 🖂



Frequency of the moisture measurement (raw materials entering the production chain, at the exit of the dryer, wood pellets produced) is designated in the BP production instruction (measurement is done 2 times per day). Measurements records were demonstrated by the company to prove the moisture measurement value. But the BP have started measurement of moisture recently (from August 2016). So, average data provided for the period less than 12 months. The value reported is very close to the default value for moisture and therefore this non-conformity is considered as minor. Частота измерений влажности (сырья на выходе из сушилки, сырья после сушки, произведенных пеллет) определена в процедурах организации (измерения производятся 2 раза в день). Записи измерений влажности были предоставлены компанией. Однако организация начала делать измерения с августа 2016, т.е средняя влажность представлена за период, который составляет менее 12 месяцев.

Corrective action request:	Organisation shall implement corrective actions to demonstrate conformance with the requirement(s) referenced above.	
	Note: Effective corrective actions focus on addressing the specific occurrence described in evidence above, as well as the root cause to eliminate and prevent recurrence of the non-conformance.	
Timeline for Conformance:	12 months from the audit closing date	
Evidence Provided by Organisation:	Records of moisture measurements	
Findings for Evaluation of Evidence:	Measurements records were demonstrated by the company to prove the moisture measurement value. Frequency of the moisture measurement (raw materials entering the production chain, at the exit of the dryer, wood pellets produced) is designated in the BP production instruction (measurement is done 2 times per day)	
NCR Status:	CLOSED	
Comments (optional):		
Is the non-conformity likely to impact upon the integrity of the affected SBP-		

certified products and the credibility of the SBP trademarks?

No 🖂



## 11 Certification decision

Based on Organisation's conformance with SBP requirements, the auditor makes the following recommendation:		
$\boxtimes$	Certification approved:	
	Upon acceptance of NCR(s) issued above	
Certification not approved:		
Based on auditor's recommendation and NEPCon quality review following certification decision is taken:		
NEPCon certification decision:		
The certificate can be maintained		
Certification decision by: Ondrej Tarabus		
Date of decision: 22.09.2017		
Next surrveilance audit should take place:		⊠within 12 months
		more frequently (please specify)



## 12 Surveillance updates

#### 12.1 Evaluation details

Please see in a section: p.6.2. Description of evaluation activities.

#### 12.2 Significant changes

No changes

## 12.3 Follow-up on outstanding non-conformities

See information about the NCR reviewed during the surveillance audit is section 10 of the report. 10. Non-conformities and observations

#### 12.4 New non-conformities

There is one new non-conformity identified as results of the surveillance audit.

## 12.5 Stakeholder feedback

No comments or comments from the stakeholders had been received.

## 12.6 Conditions for continuing certification

No preconditions are identified. List of open NCR is available is section 10. Non-conformities and observations of the report

#### 12.7 Certification recommendation

It is recommended to maintain certification of the organisation.



## 13 Evaluation details

Primary Responsible Person: (Responsible for control system at site(s))	Natalia Morozova, quality engineer
Auditor(s):	Aliaksandr Zubkevich - Lead auditor
People Interviewed, Titles:	Natalia Morozova, quality engineer
	Hvashchevski Vasilij Petrovich, chief engineer
	Manych Ivan Vasilevich, energetik chief of pellet production
	Morozov Sergei Aleksandrovich, chief powerman
	Kravchenko Lyudmila, chief bookkeeper
	Sinyakov Aleksandr, operator of pellet factory
Brief Overview of Audit	See in section 6.2, Description of evaluation activities in the main
Process for this Location:	part of the report.
Comments:	N/A